

Service Level Agreement NMR Services School of Biological and Chemical Sciences Queen Mary University of London

Definition of Service

The NMR Service provides 600MHz or 400MHz spectra of samples supplied. Liquid state and solid-state multinuclear spectra can be provided on either prepared samples, pure compounds, or mixtures.

Service provided

We shall produce a printed spectrum on paper and/or electronic form, i.e. raw data or pdf. Interpretation can be provided if needed at extra cost.

User responsibilities

It is the user's responsibility to provide sufficient samples which are pure, for analysis by NMR. In the case of mixtures this must be stated. The user is responsible for furnishing details of hazards associated with the submitted compound in line with COSHH regulations.

Confidentiality

Communications concerning the identity of the sample, and its structure, will be kept confidential and not revealed to any third party. We shall sign appropriate confidentiality agreements with commercial users

Publication and Acknowledgements

The service should be acknowledged as follows: "We acknowledge use of Queen Mary University of London, School of Biological and Chemical Sciences NMR service."

Problem management

The user can approach NMR Facility Manager Dr Harold Toms in the case of any concern.

Contact

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