

Service Level Agreement for the Zebrafish Facility

Contact

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Academic member of staff responsible for overseeing the facility

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Definition of service

The zebrafish facility offers a range of services including breeding (pair crosses and group), feeding and maintenance of wildtype, mutant and transgenic lines, rearing of fry, genotype/phenotyping of lines, microinjections of embryos (1-4 cells), experimental design and sourcing of lines needed. The zebrafish facility aims to maintain all lines within the facility as well as any new lines brought in or generated within the facility. The facility will provide a fully trained home office licence technician to maintain the facility. Full training and technical support will be provided for using the facility.

Service provided

Where possible, the facility shall provide sufficient eggs/adult fish for all individuals using the facility for experiments. The facility will endeavour to maintain all fish lines within the facility as far as possible. The facility will provide specific lines for research if the user needs a specific line that is not held with the facility. The facility will endeavour to source the line from another facility or stock centre. The cost of the facility services are dependent on maintenance of the fish and the individual users needs.

User responsibilities

It is the user's responsibility to provide as much information regarding the number of eggs/adults needed for their research. It is essential that the user provide as much information as possible if advice on experimental design is needed. It is the user's responsibility to find out if they need a home office project licence. If such a license is required, it is the user's responsibility to provide the facility with the project licence number and identify any specific training. All users of the facility will need a personal home office licence and provide the facility with the licence number. It is the user's responsibility to keep their experimental fry alive until placed in the facility at which time the responsibility of maintenance will be agreed with the technician.

Confidentiality

Communications concerning any experiments will be kept confidential on request by the user.

Publication and acknowledgements

Where the zebrafish facility or technical expertise, has made a contribution to the work, one that is worthy of authorship, the service provider will be a co-author on resultant publications. In all other cases the service should be acknowledged as follows: “We acknowledge use of Queen Mary University of London, School of Biological and Chemical Sciences Zebrafish Facility”

Problem management

The user may approach Dr Rachel Ashworth or Dr Caroline Brennan in the case of any concerns or for resolution of any difficulty.