

Connecting to Wi-Fi when you arrive

There is a **temporary** Wi-Fi service set up in Halls:

WIRELESS NAME: **QM-halls-pre-enrolment**

PASSWORD: **Welcometoqm2020**



EXPIRES: **Wednesday 30th Sept 2020**

Please note this is a limited wireless service only offered to students staying in Halls who have not received or who have forgotten their Queen Mary account details.

You should have received an email from IT Services with your Queen Mary account details, including your username and password. You need these to access IT services at Queen Mary, including the 'eduroam' Wi-Fi network. For more information, go to:

www.its.qmul.ac.uk/services/students/wifi

*GO TO PAGE 2 TO SEE HOW TO CONNECT TO THE eduroam Wi-Fi NETWORK
WITH YOUR QUEEN MARY ACCOUNT DETAILS*

For all IT help, contact the Service Desk:

Live Chat 24/7: its.qmul.ac.uk



Connecting to the eduroam Wi-Fi network with your Queen Mary account

You need your Queen Mary username (followed by **@qmul.ac.uk**) and password to access Queen Mary's 'eduroam' Wi-Fi network and wired connections in rooms.

'eduroam' Wi-Fi

*When connecting to eduroam, your Wi-Fi username is your Queen Mary username followed by **@qmul.ac.uk***

*e.g: **ab12345@qmul.ac.uk***

THIS IS IMPORTANT!



Note: To configure your device for eduroam in the most secure manner, please use the eduroam Configuration Assistance Tool (CAT) where possible
www.its.qmul.ac.uk/wifi/

The Wi-Fi network is called 'eduroam'.

- Select 'eduroam' from the list of available Wi-Fi networks
- Enter your username i.e. ab12345@qmul.ac.uk
- Enter your password

Wired connection in your room

Connect your device to the network wall socket and launch a web browser. You will be taken to a webpage to sign in with your Queen Mary username and password. Please keep your browser window open to stay connected.

Please remember the following when accessing the network in Halls:

- If you have your own printer you will not be able to print over Wi-Fi. You must connect it via a cable or use Bluetooth.
- You must not set up your own Wi-Fi network.
- You can use services such as MS Teams and streaming services.
- Downloading or sharing copyright material, or accessing inappropriate material, will lead to the loss of computing privileges and possible disciplinary action.

IT Services Welcome Guide

<https://www.its.qmul.ac.uk/blendedteaching/forstudents/welcome-guide/>