

Welcome to your new home

Top tips for your arrival to Queen Mary Halls

We've adapted our arrivals process to help reduce the spread of COVID-19

- **Do not travel if you are feeling unwell or are displaying any symptoms of COVID-19**
- **Check UK Government advice on travelling to the UK**
 - Visit: bit.ly/uktravelcorridor
 - If you are required to self-isolate, we will arrange for you to do so in your allocated room.
- **All new residents will be required to complete an 'Arrive Safe' form at least 4 days prior to their arrival**
- **You must obtain an arrival pass**
 - Your arrival pass should now be available and can be accessed via your residences account.
- **You and anyone travelling with you must wear a mask throughout the move-in process**
- **Travel light: We recommend bringing a maximum of two suitcases**
- **There is limited parking available on campus**
 - If you are travelling by car, you will be given a 30-minute drop-off slot upon arrival
 - We recommend that you use alternative forms of transport wherever possible
- **You may only be accompanied by one person**
 - Anyone accompanying you will not be permitted to enter communal spaces such as kitchens or bathrooms, except in an emergency
- **We advise that you pre-order bedding and kitchen items before you arrive**
 - Visit our online shop at: bit.ly/qmresidenceseshop
- **To limit the use of communal spaces, we advise that you purchase a meal package for your first semester**
 - Visit: curve.qmul.ac.uk

Queen Mary Halls COVID-19 Guest Policy

- **Only one guest permitted per resident** (*This includes residents from other flats and buildings*)
- **Guests are only permitted between the hours of 11:00am and 11:00pm**
- **Guests must not stay overnight**
- **Guests are not permitted to enter or use communal spaces such as kitchens and shared bathrooms, unless in an emergency** (*Residents must clean and sanitise any areas used by their guests*)
- **Guests must never be left alone**

The Queen Mary Halls Guest Policy will be regularly reviewed and updated to reflect guidance provided by The UK Government and Public Health England. For any queries relating to The Queen Mary Halls Guest Policy, or for anything else related to Queen Mary Halls, please contact The Residential Support Team at: residential-support@qmul.ac.uk.

Temporary Internet Access

You will be able to access Eduroam Wireless Internet following your enrolment. However, if you require internet access and are yet to enrol, or are experiencing issues and need to access the internet, please use the temporary wireless access below:

Wireless name: QM-halls-pre-enrolment
Password: Welcometoqm2020

Important Information

Your safety and security is at the heart of everything we do

When you move into QM Halls, you will be forming a household with your flatmates. As such, you will need to be aware of and follow the self-isolation guidelines which are issued and updated by the UK Government. Keep up-to-date by visiting: bit.ly/uktravelcorridor

If you are travelling to the UK from a country not listed on The UK Travel Corridor List, or develop symptoms of COVID-19 after your arrival, you will be required to self-isolate for a period of 14 days. You will be able to self-isolate in your QM Halls.

Self-Isolation in QM Halls

- Prepare clothing, toiletries (including sanitary products) and any medication to last for the full 14 days of self-isolation. You will not have access to laundry facilities during your self-isolation period
- During your 14-day self-isolation, you must not to leave your accommodation, except in an emergency
- You will not be permitted to invite guests into your accommodation under any circumstances
- Smoking is strictly prohibited in all Queen Mary Halls and you will be unable to leave your room to smoke. Help on quitting smoking can be found by visiting bit.ly/stopsmokinghelp
- You will be provided with a food pack on arrival with approximately 7 days' worth of provisions. A second food pack will be provided 7 days into your self-isolation. Please note: There is no charge for this service.
- A designated support worker will check in with you regularly via email to ensure you are receiving all the support you need, to check on your wellbeing and to answer any queries you may have
- If you are living in a flat with other residents, designated slots will be allocated for you to use the kitchen

What if one or more of my flatmates are self-isolating without symptoms?

If you are in a flat whilst others are self-isolating without symptoms, you will be able to remain in your flat and do not have to self-isolate. The students who are self-isolating must follow UK Self-Isolation rules and guidelines. Isolating residents will be allocated specific time slots to use the kitchen in order to reduce the risk of transmission.

What if one or more of my flatmates are self-isolating with symptoms?

If you or anyone else in your flat is advised by The NHS to self-isolate after developing symptoms of COVID-19, your entire flat -like all households- will be required to self-isolate for a period of 14 days.

What if someone develops symptoms of COVID-19 ?

You must immediately contact NHS 111 if you develop symptoms of COVID-19

You must also contact The Residences Reception by email at: residences-reception@qmul.ac.uk

What are the main symptoms of COVID-19?

- A high temperature
- A new, continuous cough
- A loss or change to your sense of smell or taste

Residents found to be breaching COVID-19 guidelines and procedures may face disciplinary sanctions and in some cases, may be reported to the police.

Brand New for 2020 - Induction & New Online Portal

We are launching a new bespoke website for students in Queen Mary Halls to keep you connected with life in Queen Mary Halls and around campus. Visit residentialsupport.qmul.ac.uk from 07 September 2020 to see the exclusive programme of welcome events we are delivering in partnership with the Queen Mary Students' Union, just for residents!

You will also be able to find all the essential help and information you need to settle into your new home.

We also have a new online Welcome induction you will need to complete, which is designed to introduce you to Queen Mary Halls. Look out an email from us on 10 September 2020 with instructions on how to get started. Once you are done, you can collect your Residents' Rewards Card, which will give you free or discounted admission to Residential Support activities throughout the year.

Prepare for life at Queen Mary by following us on Instagram. Follow us at instagram.com/qm_halls or search [@qm_halls](https://instagram.com/qm_halls)