

Residential Services Under 18s Policy

Accommodating students under the age of 18

This Policy will apply to all students under 18 living in halls which are managed by Queen Mary University of London.

This policy does not apply to students who are under 18 when they apply but who become 18 before, they arrive at Queen Mary University of London. Places in halls are offered on the understanding that the student will be able to adapt to living away from home and to look after themselves in all practical matters.

To apply for accommodation at Queen Mary please use the following link:

<https://www.qmul.ac.uk/residences/college/application/>

When accepting an offer of accommodation, the student must agree to abide by the terms and conditions of the residential licence agreement and [Residents' Handbook](#).

All university accommodation is compliant with the [UUK Accommodation Code](#)

Residential Services will:

- Offer accommodation to all students who fulfil the criteria set out in the Queen Mary Housing Policy
- House students in accommodation close to where there is easy access to a 24-hour Security Service
- Allocate students to single en-suite rooms, subject to availability
- Accommodate students who are under 18 years of age with other students who are over 18
- Carry out Disclosure and Barring Service (DBS) checks on staff who are providing pastoral care and support to under 18-year-olds as part of their everyday duties.
- Provide relevant training and guidance for staff employed by the University particularly staff who have regular access to study bedrooms
- Escalate any concerns about the student's welfare to the Director of Student and Academic Services
- Treat sympathetically any requests for a change of room within halls accommodation (always subject to availability and suitability)
- Ensure that students are aware of whom to contact in case of difficulties and provide information on support services available to them
- Offer one to one support to the student if requested.

Continues over:

Residential Services will not:

- Carry out DBS checks for contractors attending to irregular ad-hoc emergency repairs within the residences. All contractors will, however, be required to carry identification and will carry out repairs/works between 9.00 am and 5.00 pm except in an emergency
- Act in Loco Parentis or provide direct supervision of the student
- Carry out DBS checks on other residents
- Carry out regular checks on the student or monitor how they spend their time

13/09/21