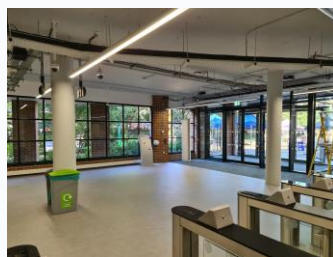


Highlights in this issue:

- Refurbished entrance and lobby opens at Mile End Library
- Mile End Library Refurbishment Update
- New resources and additional funding for eBooks
- More ways to find the answers about Library Services

### Refurbished entrance and lobby opens at Mile End Library

The newly refurbished main entrance and welcome desk are now open! Including new sliding doors, new entry gates, and welcome lobby, the space is much lighter in décor, providing more space for people to enter and exit the building.



### Mile End Library Refurbishment Project Update



The refurbishment project continues with:

- Work to complete the new Flexible Group Study Area
- Construction of the new Quiet Study Area

Stay up to date via the [Refurbishment project webpage](#)

<https://www.qmul.ac.uk/library>

### Stock moves at Mile End Library

Preparations are getting underway ahead of the planned extensions works to the south end of the Mile End Library, beginning in November 2021.

As part of this preparation, English, German and American literature (classmarks PR-PZ) have been re-located to 1st floor North Reading Room; see maps for more information.



### New resources and additional funding for eBooks



Library Services has subscribed to a series of new resources across disciplines, including:

- Academic Video Online
- Clinical Key
- Digital Theatre Plus

In addition, we have been allocated an extra £100,000 to develop our eBooks collections.

Find out more about the complete list of [New Library Resources](#)

### Fetching service in operation – Teaching Collection at Mile End Library

As part of the phase 2 works at Mile End Library, the Teaching Collection area on the ground floor will be inaccessible until November 2021.

In the meantime, a fetching service is in operation. Complete the online form to request items.



### [Teaching Collection Fetching Request Form](#)

### New computers installed at Mile End and Whitechapel Libraries



PCs at Mile End and Whitechapel libraries have been replaced as part of the IT Services programme to refresh computing across the university.

More study spaces will be updated with new computers over the course of the programme.

### LibChat and LibAnswers



Library Services has recently introduced a new chat and FAQs service. Chat with a member of Library Services staff to get help with using services, accessing resources, and more. You can access LibChat on the website homepage to the right of the screen via the "Chat With Us" button



LibAnswers functions as a hub for frequently asked questions, search or browse by topic, recent and popular questions.

Go to [LibAnswers](https://qmul.ac.uk/library)

<https://qmul.ac.uk/library>

Email: [library@qmul.ac.uk](mailto:library@qmul.ac.uk); Twitter: @QMLibrary

Facebook: <https://www.facebook.com/QMLibrary>

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