Risk Assessment

Summary

Date Created: 14/05/2021
Assessment Title: COVID-19 Secure Workplace Risk Assessment for Canalside (Library Services). Includes General Risk Assessment for Potential Hazards in the spaces covered (trips, slips, fire safety, manual handling, DSE, etc)
Assessment Outline: To carry out a risk assessment in order to comply with government guidance and ensure Queen Mary University of London is a COVID-19 Secure workplace. Library Services has a duty to reduce workplace risk to the lowest reasonably practical level by taking preventative measures. This risk assessment covers these control measures in the context of COVID-19. The RA will be carried out in line with QMUL COVID-19 Secure procedures. A clear working method for a personal risk assessment per student is needed. Engagement and Communication to Staff: Managers to ensure that all staff understand COVID-19 related safety procedures in their local area/department including risk assessments and safe systems of work. Engagement with staff to continue to monitor and understand any unforeseen impact of changes to working environments. This should be a two way communication offering feedback from staff.

Area Responsible (for management of risks)
Division, School, Faculty, Institute: PROFESSIONAL SERVICE DIRECTORIES
Department: STUDENT AND ACADEMIC SERVICES
Group/Unit: LIBRARY SERVICES

Location of Risks: All main campuses
Campus: Mile End Campus
Building/Area: Canalside
Sub Area: All Sub Areas

Further Location Information: The space is predominantly used by students and is access controlled with a card reader. This is a small space and will provide a small amount of 24/7 study space from 15 March 2021. The area will be supervised periodically. Applies to the area identified above: - Use of Non-PC study tables - Use of MFD (Multi-Function Device) - Use of Vending Machines - Cleaning of the communal toilet in this space is managed by EAF

CountryLabel:

Assessment Start Date: 14/05/2021
Review or End Date: 30/09/2021

Relevant Attachments:
- Canalside - 2M SD (1).pdf (Maps, Diagrams & Photographs) Uploaded: 14/05/2021
- Coronavirus Risk Assessment as of 01-04-2020 updated.doc (Risk Assessment) Uploaded: 14/05/2021
- Canalside image 1.jpg (Maps, Diagrams & Photographs) Uploaded: 14/05/2021
- Canalside image 2.jpg (Maps, Diagrams & Photographs) Uploaded: 14/05/2021
- Canalside image - front entrance.jpg (Maps, Diagrams & Photographs) Uploaded: 14/05/2021
- Canalside - Hand Sanitising Station.jpg (Maps, Diagrams & Photographs) Uploaded: 14/05/2021
- Canalside Vending Machines.jpg (Maps, Diagrams & Photographs) Uploaded: 14/05/2021
- Canalside - Multi-Function Device (MFD).jpg (Maps, Diagrams & Photographs) Uploaded: 14/05/2021
- Canalside C-19 Guidance Notice (002) V3 (1).docx (Work/Operating Instructions) Uploaded: 14/05/2021
- QMUL_Hs_235_COVID-19 Social Distancing Guidance (1).pdf (Work/Operating Instructions) Uploaded: 14/05/2021
- QM Estates Facilities Service Delivery Plan COVID-19.pptx (Work/Operating Instructions) Uploaded: 14/05/2021
- 01 Canalside Service Description 6.7.20 (v1).docx (Work/Operating Instructions) Uploaded: 14/05/2021
- 02 Canalside information for students 6.7.20 (v1).docx (Work/Operating Instructions) Uploaded: 14/05/2021
- 03 Enabling Access to Canalside SOP 6.7.20 (v1).docx (Work/Operating Instructions) Uploaded: 14/05/2021
- QMUL_HS_248 COVID-19 Hierarchy of Control checklist.pdf (Work/Operating Instructions) Uploaded: 14/05/2021
- 10 steps - 04.06.21.docx (Work/Operating Instructions) Uploaded: 04/06/2021

Description of attachments:

Location of non-electronic documents:
This risk assessment has been undertaken in order to comply with government guidance and ensure Queen Mary University of London is a COVID-19 Secure workplace. It has been carried out in line with QM HSD procedures as set out at - http://www.hsd.qmul.ac.uk/covid-19-secure-procedures/ The building level assurance tracker is updated weekly with the following link: http://qm-web.estates.qmul.ac.uk/media/estates-and-facilities-intranet/directorate-support/Covid-19-Building-Level-Assurance.pdf

Assessor(s):
- MURRAY, CHRISTINE
- ZAHID, AQL

Approver(s):
- JANE ALDERSON-RICE
- SARAH COWLS
- KATE PRICE

Signed Off:
- KATE PRICE (07/06/2021 13:51)
- JANE ALDERSON-RICE (10/06/2021 09:07)

PEOPLE AT RISK (from the Activities covered by this Risk Assessment)

CATEGORY
- Employees
- Post-Graduates
- Undergraduates

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- Contractors
- Visitors
- Disabled Persons
- Inexperienced Workers/Trainees
- Women of Child-bearing Age
- Young Persons
- Other Vulnerable Persons

<table>
<thead>
<tr>
<th>Who Made By</th>
<th>Date/Time Received</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>MURRAY, CHRISTINE</td>
<td>26/05/2021</td>
<td>To also include general risk assessment as requested by the SAS Health, Safety, and Security Management Group, which is covered in the Workplace activity.</td>
</tr>
</tbody>
</table>
Staff returning to campus will complete the Covid age health questionnaire and return it to their line manager should a referral to Occupational Health be required.

Those clinically extremely vulnerable and clinically vulnerable staff who wish to return to work against advice will need to be assessed by their GP or Occupational Health prior to returning.

The Covid Code: https://www.qmul.ac.uk/coronavirus/guidance-for-staff/3-essential-steps-for-staff-remaining-on-campus/queen-mary-covid-code/

Staff working on site are following the social distancing guidelines laid out by the government (i.e. keeping 2 metres apart wherever possible).

See attached floor plan highlighting social distancing arrangements.

Library Services staff follow the QMUL HSD COVID-19 Social distancing Guidance, found on the Health & Safety Directorate website and has implemented the appropriate markers and one way flow through their

### 1. The Workplace - Learning Space

| Description of Activity | The workplace includes but is not limited to QMUL campuses and buildings. Here the workplace is a Learning Space and whilst it is not staffed throughout its opening hours staff will periodically monitor. The first week of reopening will be staffed with Manpower officers. They will be provided with guidance and key contacts. |

### Hazard 1. COVID-19 virus exposure and transmission in the workplace

<table>
<thead>
<tr>
<th>Uncontrolled Risk:</th>
<th>E - Very High</th>
</tr>
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<th>C - Medium / Moderate</th>
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</table>
building areas.

High traffic areas, including corridors, lifts and walkways have been regulated and marked out to ensure social distancing.

Movement around buildings and between sites is discouraged by restricting access to some areas (e.g. card swipe).

Access is restricted to students, Library Staff and Manpower staff.

Use of the space requires pre-booking. Each student applies to use the space via a Triage point who assesses the student's needs and ensures a Personal Risk Assessment has been completed and assessed.

Signage has been displayed in prominent locations and guidance notes will be provided upon entering.

A vigorous cleaning regime operates across Library Services (Student and Academic Services) which includes frequent surface cleaning and incorporates HSD virus survival information and decontamination guidance - please see attached document 'QM EAF Service Delivery Plan COVID-19' under Libraries. (Please see below for ease of reference.)

The following will be carried out, where applicable:

- Empty centralised domestic waste bin points and damp wipe the external body with cleaner sanitiser (Daily)
- Sweep and mop flooring with mechanical scrubber using cleaner sanitiser (Daily)
- Vacuum carpets (Daily)
- Dust furniture, damp wipe all surfaces with cleaner sanitiser (Daily)
- Burnish hard flooring using cleaner sanitiser (Daily)
- Dust banisters and ledges using disinfectant (Daily)
- Top up hand sanitiser dispensers (Daily)
- Wipe stair treads and risers using disinfectant (Daily) - Not applicable in Canalside
- Dust radiators, light switches, lamps etc. (Weekly)
- Anti-viral fogging undertaken regularly throughout the day
Frequent handwashing has been promoted across Library Services (Student and Academic Services) and consistent signage is displayed throughout Canalside.

If any skin irritation occurs as a result of frequent hand washing an OH referral is recommended.

Stocks of hand sanitiser and wipes will be monitored by the Cleaning Team.

The hand sanitiser is located upon entering. There are communal toilet facilities for users to wash their hands. Also, alcohol-based wipes have been provided to wipe shared equipment.

Local risk assessments and safe systems of work are in place in Canalside - see RA000277.

Risk assessments and safe systems of work are regularly reviewed and updated at local level for Canalside activities to ensure compliance with the government requirements on making the workplace COVID-19 secure. Both the GOV.UK Guidance and HSD COVID-19 Secure Procedures are followed when doing this.

The QMUL Track and Trace Policy is now embedded in the Covid-19 Emergency Plan, and is regularly updated.

A ventilation evaluation has been undertaken in Canalside and it was confirmed that the space can be used safely at 2M. The EAF ventilation assurance document is attached to this RA. A document entitled Managing thermal comfort whilst ensuring adequate ventilation has been circulated to all staff, and available on the HSD web site.

EAF have implemented an action plan to look at high priority areas such as large indoor spaces, toilets and kitchens to re-assess ventilation requirements as a result of information around the new variant. This action plan should identify and implement any ventilation improvement strategies that are needed or close the area from use (Jan 2021)

Revised Face Covering Policy issued (May 2021) – face coverings to be worn in all indoor spaces where 2 metres social distancing cannot be achieved as well as all corridors, stairwells, toilets and lifts. When sat at a
desk in our supervised study spaces face coverings may be removed but must be worn again when getting up to leave the desk. Conditions of exemptions noted in policy along with supply of 2 face coverings to all staff and students.

Staff/Students (who are asymptomatic) are advised to undergo regular Lateral Flow Device (LFD) testing at Queen Mary testing centres, ideally twice a week, to help reduce the spread of the virus.

QMUL outbreak plan and contact tracing procedures are in place and updated as required.

<table>
<thead>
<tr>
<th>Hazard 2. Slips and Trips</th>
<th>Uncontrolled Risk:</th>
<th>Existing Control Measures</th>
</tr>
</thead>
</table>
| Staff and visitors may be injured if they trip over objects or slip on spillages. | **A - Very Low** | - Signage in place immediately once a spillage has occurred  
- Areas regularly checked for obstructions on floor which can lead to a trip  
- EAF tickets raised where a trip hazard is identified  
- Lighting throughout Canalside is adequate  
- Floor cleaning undertaken regularly by Cleaning team |

<table>
<thead>
<tr>
<th>Hazard 3. Electrical Safety</th>
<th>Uncontrolled Risk:</th>
<th>Existing Control Measures</th>
</tr>
</thead>
</table>
| Trailing cables, Photocopier-related issues, heaters, fans and other portable appliances | **C - Medium** | - Regular inspections of under desks carried out  
- Photocopier faults reported to ITS for investigation  
- Toner spillages reported to ITS  
- Lighting regularly checked by EAF  
- PAT testing undertaken annually, or as required  
- Sufficient power sockets are provided to reduce the need for extension cables  
- Defective plugs, cables, sockets, etc are reported to the EAF Helpdesk |
## Hazard 4. Fire Safety

<table>
<thead>
<tr>
<th>Uncontrolled Risk:</th>
<th><strong>Existing Control Measures</strong></th>
</tr>
</thead>
</table>
| A - Very Low       | - Annual PAT testing undertaken in department of all electrical appliances  
|                    | - Fire drills undertaken       
|                    | - Fire alarm regularly tested  
|                    | - Smoking not permitted throughout campus apart from smoking sheds  
|                    | - Fire doors are not propped open  
|                    | - Regular removal of combustible waste by Cleaning team  
|                    | - Fan or convector heaters are not permitted  
|                    | - Fire Safety Information point available  
|                    | - Daisy chaining of cables is not permitted  
|                    | - Annual emergency evacuation drill undertaken annually  
|                    | - Emergency phone available near door to call for help  |

### With Existing Controls:

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<th>C - Medium / Moderate</th>
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## Hazard 5. Security

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<tr>
<th>Uncontrolled Risk:</th>
<th><strong>Existing Control Measures</strong></th>
</tr>
</thead>
</table>
| A - Very Low       | - QMUL Security number listed on phone next to the main door  
|                    | - QMUL Security details available on QMUL website  
|                    | - Panic alarms are regularly tested  
|                    | - QMUL officers undertake out of hours patrols of the building  
|                    | - Security Officer stationed in area  |

### With Existing Controls:

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<th>C - Medium / Moderate</th>
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## 2. Travel to and from Canalside

<table>
<thead>
<tr>
<th><strong>Description of Activity:</strong></th>
<th><strong>Hazard 1. COVID-19 virus exposure and transmission coming to and from Canalside</strong></th>
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</thead>
<tbody>
<tr>
<td>Travel to and from work, campus and building access and egress.</td>
<td></td>
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</tbody>
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25/06/2021 15:55 - Page 7 of 20

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Handwashing facilities and/or hand sanitiser have been provided at entry/exit points to Canalside.

Social distance floor markings have been deployed for entering & exiting.

Common surface contact areas are subject to regular cleaning regime.

Stocks of soap and sanitiser are checked and maintained daily.

Advice given to ensure handwashing occurs upon arrival on site.

Consistent signage is displayed throughout Canalside as a reminder.

Entry to buildings is by swipe access therefore eliminating need to use touchpads etc.

Not feasible to have more than one entry point. The booking system will maintain social distancing guidelines in terms of occupancy.

Secure bicycle facilities to help people avoid public transport, where possible, are available on campus.

Students will be directed to GOV.UK advice and HSD COVID-19 Hygiene, Gloves and Face Coverings on use of face coverings whilst travelling when provided with the procedure.

Those who are using public transport to travel to site ensure they plan their journey to avoid busier times if possible and discuss with line manager. TfL have issued ‘Safer Travel Guidance’ explaining the measures they have in place to ensure a safe, clean network Safer travel guidance - Transport for London (tfl.gov.uk)
### 3. Emergency or incident response situation (e.g. fire evacuation)

**Description of Activity:**
Fire safety evacuation, emergency first aid request and local first aid provision.

<table>
<thead>
<tr>
<th>Hazard 1. COVID-19 virus exposure and transmission during an emergency or incident response situation (e.g. fi</th>
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<tbody>
<tr>
<td><strong>Uncontrolled Risk:</strong> E - Very High</td>
</tr>
<tr>
<td><strong>Existing Control Measures</strong></td>
</tr>
<tr>
<td>Canalside users should follow the QMUL Fire Safety Guidance, including emergency evacuation procedures and will be directed by QMUL Security in the event of an emergency. (Please see the 'Emergency Evacuation Guidance COVID-19' located here: <a href="http://www.hsd.qmul.ac.uk/covid-19-secure-guidance/">http://www.hsd.qmul.ac.uk/covid-19-secure-guidance/</a>)</td>
</tr>
<tr>
<td>Canalside users have access to an Emergency phone, which should be sanitised after use. A sign has been placed to remind users.</td>
</tr>
<tr>
<td>Staff involved in the provision of assistance to others (e.g. First Aiders) should follow HSD COVID-19 First Aid Guidance (<a href="http://www.hsd.qmul.ac.uk/covid-19-secure-procedures/">http://www.hsd.qmul.ac.uk/covid-19-secure-procedures/</a>).</td>
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<tr>
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</table>

### 4. Visitors and contractors

**Description of Activity:**
Essential visitors and contractors allowed on QMUL campuses and in QMUL buildings.
**Hazard 1. COVID-19 virus exposure and transmission from visitors and contractors**

<table>
<thead>
<tr>
<th>Uncontrolled Risk:</th>
<th>Existing Control Measures</th>
</tr>
</thead>
<tbody>
<tr>
<td>E - Very High</td>
<td>Only essential visitors / contractors allowed in the building, via EAF.</td>
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<tr>
<td></td>
<td>Effective management of contractors on campus.</td>
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<td></td>
<td>Records of visitors and contractors maintained by EAF.</td>
</tr>
<tr>
<td></td>
<td>Where visits are required, guidance on social distancing and hygiene should be explained to visitors on arrival by EAF and times on campus kept to a minimum.</td>
</tr>
<tr>
<td></td>
<td>Schedules for essential services and contractor visits revised to reduce interaction and overlap, which are managed by EAF.</td>
</tr>
<tr>
<td></td>
<td>The Manpower Risk Assessment for officers working on-site has been attached. A risk assessment has been provided by Manpower for their officers, and is attached to this risk assessment.</td>
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</table>

**With Existing Controls:**

<table>
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<tr>
<th>C - Medium / Moderate</th>
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The virus is spread in minute water droplets that are expelled from the body through sneezing, coughing, talking and breathing. The virus can be transferred to the hands and from there to surfaces. It can survive on surfaces for a period after transfer (depending on such things as the surface type, its moisture content and temperature).

If it is transmitted from one person to another, while many survive infection, some may die from the disease and it is regarded as a high hazard.

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**5. Inadequate or insufficient environmental cleaning**

<table>
<thead>
<tr>
<th>Description of Activity:</th>
<th>EAF and departments own cleaning regime.</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>The EAF Service Delivery Plan Cleaning Specification during Covid-19 for Academic Buildings is attached to this Risk Assessment.</td>
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</tbody>
</table>
### Hazard 1. COVID-19 virus exposure and transmission from inadequate or insufficient environmental cleaning

<table>
<thead>
<tr>
<th>Uncontrolled Risk:</th>
<th>E - Very High</th>
</tr>
</thead>
</table>

**Existing Control Measures**

Vigorous cleaning regime implemented incorporating HSE virus survival information and cleaning/decontamination guidance. Including frequent cleaning of objects and surfaces that are touched regularly, such as door handles and handrails.

Determine the required cleaning process for equipment that cannot be washed or wiped down, assess if it practical that such machines/equipment can have protection around. Hand sanitiser and alcohol-based wipes are available for students to use on shared equipment in between scheduled cleaning by the Cleaning Team.

Control measures implemented for cleaning staff (including appropriate PPE) as determined by local risk assessment and Biological Safety Adviser/HSE guidance.

Handwashing facilities and/or hand sanitiser have been provided in Canalside.

Regular anti-bacterial disinfectant fogging is carried out in this space by cleaning operatives.

The importance of hygiene and handwashing procedure has been communicated across Library Services (Student and Academic Services) via a variety of media.

Cleaning after a known or suspected case of COVID-19 must follow the specific guidance issued by PHE.

Students are responsible for cleaning keyboards, desks and communal equipment such as printers before and after use, and are provided with induction and guidance notes that covers this.

Food and drink policy provided as part of guidance to students.
### 6. Handling goods, materials and other deliveries on and off campus

**Description of Activity:** All deliveries to and from campuses and internal movements of goods within campuses.

**Hazard 1. COVID-19 virus transmission through handling goods, materials and other deliveries on and off campus**

<table>
<thead>
<tr>
<th>Uncontrolled Risk:</th>
<th>Existing Control Measures</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>E - Very High</strong></td>
<td>Restriction on non-business deliveries to Canalside.</td>
</tr>
<tr>
<td></td>
<td>Communication to staff and students that non-business deliveries will not be accepted.</td>
</tr>
</tbody>
</table>

**With Existing Controls:**

| **C - Medium / Moderate** |

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If it is transmitted from one person to another, while many survive infection, some may die from the disease and it is regarded as a high hazard.

### 7. Infrastructure and maintenance health & safety issues arising from buildings that have been fully or partially closed

**Description of Activity:** Maintaining infrastructure and facilities to ensure COVID-19 SECURE and other H&S risks are managed and reduced to a negligible level.
## 1. Infrastructure and maintenance health & safety issues arising from buildings that have been fully or partially closed

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### Uncontrolled Risk:

**E - Very High / Intolerable**

### Existing Control Measures:

The Campus Maintenance Manager has confirmed that France House has remained open for the duration of the campus shut down as it is a residential building, therefore the risks (legionella etc) associated with re-opening shut down buildings have been mitigated. Routine maintenance is ongoing following reopening of study space.

Canalside has undergone a vigorous cleaning regime that has been implemented by facilities incorporating HSD virus survival information and decontamination guidance.

A review of Estates site management plan (particularly cleaning, maintenance and security functions) has been carried out to incorporate COVID-19 secure government guidelines.

There are no areas with restricted access for maintenance staff.

### With Existing Controls:

**C - Medium / Moderate**

## 8. Psychological wellbeing of students returning to campus

### Description of Activity:

Ensuring students good mental health is maintained and concerns are addressed in a proactive and understanding manner.
Hazard 1. Psychological wellbeing of students returning to campus

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<tbody>
<tr>
<td>Existing Control Measures</td>
<td></td>
</tr>
<tr>
<td>Provision of clear, consistent and regular communications around Covid-19 and the ways of working from the Principal QMUL maintains a Coronavirus update and guidance website for managers, staff, students and visitors. Engaging with staff and trade union representatives through existing communication routes to explain and consult on any changes in working arrangements. Continued access to occupational health services, mental health first aid provision and Workplace Options Scheme.</td>
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</tr>
<tr>
<td>Ongoing - engagement with staff to monitor and understand any unforeseen impact of changes to working environments.</td>
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<tr>
<td>Student and Academic Services provides support for student mental health through the following ways:</td>
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<tr>
<td>- Students with a mental health condition receive support and mentoring from the mental health advisors in the Disability and Dyslexia Service</td>
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<tr>
<td>- Advice and Counselling provides a wide range of support for students with anxiety and related issues through both group therapy and individual therapeutic counselling</td>
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<tr>
<td>- The university has student support embedded in each School, normally with the provision of a student support officer</td>
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<tr>
<td>- A large number of QMUL staff have mental health first aid training</td>
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<tr>
<td>- A key component of supporting the psychological impact of Covid-19 is through clearly communicating our Covid-safe practices and this will be done on an iterative basis through the student bulletin in collaboration with Marketing and Communications</td>
<td></td>
</tr>
</tbody>
</table>

With Existing Controls:

| C - Medium / Moderate |
9. Use of PC desks

**Description of Activity:**

- The PC desks have Student Services PCs mounted to the desks.
- The AIO (All In One) PCs are touch screen as well as the provision of a keyboard and mouse.

### Hazard 1. COVID-19 virus exposure and transmission when using PC desks

The virus is spread in minute water droplets that are expelled from the body through sneezing, coughing, talking and breathing. The virus can be transferred to the hands and from there to surfaces. It can survive on surfaces for a period after transfer (depending on such things as the surface type, its moisture content and temperature).

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**Existing Control Measures**

- Identify PC desks that support 2m social distancing and remove those that do not.
- Remove by removing power cable and chair from the desks. Add signs to clearly indicate those PC desks that are excluded.
- Add desk numbers to indicate the availability of the PC desk.
- Provision of alcohol-based wipes to be provided nearby so users can wipe before and after use.
- Provision of hand sanitiser for users to top-up will be accessible.
- Users will be provided with hand-washing guidance in line with government’s advice.
- Hand washing facilities are located in the communal toilets.
- A booking system with a reduced capacity to maintain 2m social distancing.
- Desks will be allocated with corresponding numbers.

### With Existing Controls:

| C - Medium / Moderate |

10. Use of non-PC study tables

**Description of Activity:**

- The non-PC study tables may also have a nearby wall socket that could be utilised.
### Hazard 1. COVID-19 virus exposure and transmission when using the non-PC study tables

<table>
<thead>
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</thead>
<tbody>
<tr>
<td><strong>E - Very High</strong></td>
<td>Non-PC desks have been identified that support 2m social distancing and any superfluous furniture eg chairs have been removed.</td>
</tr>
<tr>
<td></td>
<td>Signage clearly indicates the number of users at each table, which is also maintained through the Booking System.</td>
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<tr>
<td></td>
<td>Provision of alcohol-based wipes have been provided nearby so users can wipe before and after use of the desks.</td>
</tr>
<tr>
<td></td>
<td>Provision of hand sanitiser for users to top-up will be accessible.</td>
</tr>
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<td>Users will be provided with hand-washing guidance in line with government's advice.</td>
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<tr>
<td></td>
<td>A booking system with a reduced capacity to maintain 2m social distancing.</td>
</tr>
<tr>
<td></td>
<td>Desks will be allocated with corresponding numbers.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>With Existing Controls:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>C - Medium / Moderate</strong></td>
</tr>
</tbody>
</table>

### 11. Use of Vending Machines

| Description of Activity: | The vending machines have a touchscreen keypad to enter the relevant shelf code. |
Hazard 1. COVID-19 virus exposure and transmission when using the Vending Machines

The virus is spread in minute water droplets that are expelled from the body through sneezing, coughing, talking and breathing. The virus can be transferred to the hands and from there to surfaces. It can survive on surfaces for a period after transfer (depending on such things as the surface type, its moisture content and temperature).

If it is transmitted from one person to another, while many survive infection, some may die from the disease and it is regarded as a high hazard.

Existing Control Measures
Provision of hand sanitiser for users to top-up will be accessible.

Users will be provided with hand-washing guidance in line with government's advice.
Hand washing facilities are located in the communal toilets.
Provision of alcohol-based wipes have been provided nearby so users can wipe before and after use of the desks.

Food and drink policy provided with the 10 Steps document attached.

With Existing Controls:
C - Medium / Moderate

12. Use of MFD (Multi-Function Device)

Description of Activity:
The MFD has a touch-screen to select its use eg printing/copying.

Paper can be refilled by users. Printing paper is supplied adjacent to the MFD.
Provision of alcohol-based wipes have been provided nearby so users can wipe before and after use. A reminder notice to do so is placed on the MFD. Provision of hand sanitiser for users to top-up will be accessible. Users will be provided with hand-washing guidance in line with government’s advice. Hand washing facilities are located in the communal toilets. Users and MPD FM officers to refill MFDs to avoid having staff having to travel on-site.

### Hazard 1. COVID-19 virus exposure and transmission when using the MFD

<table>
<thead>
<tr>
<th>Uncontrolled Risk:</th>
<th>Existing Control Measures</th>
</tr>
</thead>
<tbody>
<tr>
<td>E - Very High</td>
<td>Provision of alcohol-based wipes have been provided nearby so users can wipe before and after use. A reminder notice to do so is placed on the MFD. Provision of hand sanitiser for users to top-up will be accessible. Users will be provided with hand-washing guidance in line with government’s advice. Hand washing facilities are located in the communal toilets. Users and MPD FM officers to refill MFDs to avoid having staff having to travel on-site. Hand washing guideline apply.</td>
</tr>
</tbody>
</table>

### 13. 24/7 Opening

| Description of Activity: | Canalside Study Space is currently opened 24/7. MPD FM officer stationed 24/7, and QM Security roving periodically overnight. |
## Hazard 1. Covid-19 Virus Exposure

<table>
<thead>
<tr>
<th>Uncontrolled Risk:</th>
<th>C - Very High</th>
</tr>
</thead>
</table>

The virus is spread in minute water droplets that are expelled from the body through sneezing, coughing, talking and breathing. The virus can be transferred to the hands and from there to surfaces. It can survive on surfaces for a period after transfer (depending on such things as the surface type, its moisture content and temperature).

If it is transmitted from one person to another, while many survive infection, some may die from the disease and it is regarded as a high hazard.

### Existing Control Measures

#### Roving to check on social distancing:
1. MPD FM (formerly "Manpower") colleagues stationed 24hrs per day 7 days per week.
2. QM Security have agreed to include Canalside in their rounds overnight.

#### Track and Trace:
1. Everyone using this space must use the booking system for track and trace purposes
2. Check-in desk staffed by MPD FM colleagues. MPD FM colleagues and QM Security do not have real-time access to the booking system
3. Mitigation - to provide very prominent posters in the area making it clear that booking is necessary

#### Retrospective monitoring for Track and Trace and Social Distancing:
1. QM Security have CCTV in this area.
2. MPD FM colleagues stationed and check users have booked and checked-in.
3. QM Security (subject to confirmation from Mike Digby) to do occasional spot checks, taking details of everyone in the space so that we can check retrospectively that all present have booked their seats
4. Entry is controlled by card swipe, and we can periodically compare data from the card reader to data from the booking system
5. We will monitor and review any patterns of non-compliance with social distancing and booking.

### With Existing Controls:

| C - Medium / Moderate |

25/06/2021 15:55 - Page 19 of 20

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Actions

Reference: RA003143/1

Sign-off Status: Awaiting Approval

Actions associated with this Risk Assessment

*** No Actions have been recorded***