



## NEL Supplementary Care Home Service 2023 / 2024 Fact File

### Contract

NEL Supplementary Care Home Service, applies to nursing and residential care homes for older people in NEL (excluding MH and LD).

### What's new:

- Care Home searches under (PCN Contracts – Care Home Supplementary Service)
- Updated template – **(RP) Care Home Template NEL CEG** (please see latest version)

### Key Performance Indicators/Targets:

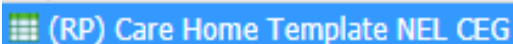
#### Reporting Requirements

- **Maintain a register** - Additional coding must be entered on patient's death – Residential Status to be Recorded for – Left and Died (L/D) or Patient is Palliative (L/D)
- **Comprehensive Geriatric Assessment (CGA)** including **Personal Care and Support Plan (PCSP)** – **100%** (unless End of Life Care (EOLC) patient who dies within first week of admission)
- **Quarterly reviews** - Average of 3.5 reviews done on patients in care home per year
- **Annual Structured medication review** – minimum one SMR per patient
- **Urgent Care Plan** created or 'care plan declined' annually – **100%**
- **Flu vaccination (annually) and Pneumococcal Vaccination (ever)** – **75%**

#### Minimum data entry required:

- Residential status to be recorded
- Annual assessment (CGA)
- SMR completed
- Urgent Care Plan (UCP) completed or declined
- Vaccinations complete

#### Data entry using CEG Template



Complete all areas with \*\*

For the following indicators, **ICS to provide a template and practices to share results with the commissioners:**

- Annual residents and /or relatives survey
- Annual survey of MDT members
- Quality Improvement (City & Hackney)

#### CEG contacts for support

##### BHR:

Tracey Gibbons [t.gibbons@qmul.ac.uk](mailto:t.gibbons@qmul.ac.uk)  
Billie-Jo Corfield [b.corfield@qmul.ac.uk](mailto:b.corfield@qmul.ac.uk)  
Ranjan Patel [ranjan.patel@qmul.ac.uk](mailto:ranjan.patel@qmul.ac.uk)

##### Newham:

Pritt Kallah [p.kallah@qmul.ac.uk](mailto:p.kallah@qmul.ac.uk)

##### Waltham Forest:

Fae Wilkins [f.wilkins@qmul.ac.uk](mailto:f.wilkins@qmul.ac.uk)

##### Tower Hamlets:

Toyin Omisore [t.omisore@qmul.ac.uk](mailto:t.omisore@qmul.ac.uk)

##### City & Hackney:

Luis Rivas [l.o.rivastaquias@qmul.ac.uk](mailto:l.o.rivastaquias@qmul.ac.uk)

