There are many different types of job within the Banking and Finance industry, so before applying, it is important to research the roles available to see how they fit your individual skills and interests. You should also consider whether further training and qualifications are required when making your decision about which path to follow.

Keep in mind a maths or finance degree is not necessarily a requirement - accountants and traders can have an English degree!
Typical areas and employers

A useful way to distinguish between the different areas of banking is to consider the clients they face. For example, investment banks face large institutional clients such as other investment banks, insurers, pension funds and governments, whereas corporate banking deals with large corporations and retail banks deal with individuals and small businesses.

Investment Banking

Investment banks provide financial services to companies including M&A (Mergers & Acquisitions), raising capital (raising capital or equity), and trading (market-making and sales) across asset classes, such as fixed income, equities and credit. Roles in Investment Banking are thought of as revenue generating roles (Corporate Finance, Sales & Trading), and support roles (business support i.e. compliance, operations, technology, accounting, HR). The distinction between the two can be blurred and some of the largest divisions in investment banks are in Finance and Risk Management which straddle both areas.

A Sell-Side Analyst works for a brokerage or firm that manages individual accounts and makes recommendations to the clients of the firm. A Buy-Side Analyst usually works for institutional investors such as hedge-funds, pension funds, or mutual funds. Both types of analysts conduct research and make recommendations to their clients.

Example job title might include: Investment Banking Analyst

Other than well-known large banks such as JP Morgan, Goldman Sachs or Morgan Stanley, there are a range of boutique and middle-market banks where many graduates get their first roles such as Lazard, Jefferies and Lincoln International.

Retail and Corporate Banking

Wealth Management & Private Banking

Wealth managers and private bankers provide financial advisory services to individuals with a high net worth. This can include retirement advice, personal accounts, taxes and investment guidance. Private bankers provide this service to clients on behalf of a bank, whilst wealth managers are usually employed directly by the client or by a specialist firm. Example job titles include: Financial Advisor, Investment Advisor or Personal Banker.
Accountancy and Financial Management

Insurance
Insurance firms provide individuals and companies with financial protection after assessing the risk and likelihood of certain events happening. Roles in the Insurance sector can include brokers, underwriters, risk modellers, analysts and actuaries. Some of the large graduate employers within this sector are Aon, Axa and Lloyds, however there are many smaller firms who will also provide entry level opportunities. Example job titles include: Administrator, Insurance Sales and Insurance Technicians/Clerks

Fintech & Economic Consultancies
There are a number of other established and emerging players within Financial Services including: Data Providers (Bloomberg, HIS Markit, Reuters), Rating Agencies (Moody’s, Fitch, S&P), Brokers, Fintechs (Monzo, Stripe, Lemonade) and Economic Consultancies (Brattle, Capital Economics, Oxera).

Fintechs (financial technology companies) are growing in number, and provide companies and consumers with more efficient processes for managing operations by utilising software, apps and algorithms. All large financial firms collaborate with Fintechs extensively. In addition, big technology firms (Facebook, Google, Apple and Amazon) are also increasingly offering financial services, such as Facebook’s move into launching crypto-currencies. Example job titles include: Financial Analyst or Quantitative Analyst

For further details about the roles available within banking and finance, visit Prospects’ Accountancy, Banking and Finance page.
Getting Industry Ready

In this section, we will talk about the kinds of skills and experiences employers might be looking for within this industry, and how you can go about gaining them yourself. What employers are looking for will vary depending on the role, but below is a general overview of key areas you might like to think about. It is important to always read the job description carefully to see exactly what the job responsibilities are, and what skills and experiences are required.

**What employers want**

**Qualifications**

Postgraduate study is generally not essential, and many employers will support you with additional training and development as necessary. Many employers within this industry don’t even expect your undergraduate degree to be in a relevant subject.

However, further study could be an advantage when applying for roles which require more technical knowledge or expertise (e.g. in quantitative finance or consulting), so it is worth speaking to your preferred employer first to see what their requirements are. Read job descriptions for junior and senior positions in the area you are interested in to find out what qualifications are typically required. You want to be certain that taking a particular course will enhance your prospects!

Some roles within Finance will require you to complete a professional qualification in order to progress, for example becoming a Chartered Accountant or qualified Wealth Adviser. Many large employers will both pay for and provide study leave for their trainees to complete any necessary professional qualifications.

**Skills**

Here are some key skills many employers within the industry are looking for when hiring graduates. As was mentioned before, it is important to always read the job description carefully to see exactly what the job responsibilities are, and what skills and experiences are required for that particular role.

**Commercial awareness and client focus**

Employers expect candidates to be aware of trends and changes affecting the market place. Graduates also need to demonstrate a sound knowledge of the role and company for which they are applying. You will need to understand the point of view of your clients, as well as their business needs, market impacts and the quality of delivery they require.
Team working and leadership
Often roles involve working in teams to deliver client requirements within narrow timescales. Candidates should be able to demonstrate the ability to delegate within a team, take ownership of their work, motivate teammates and manage the delivery of the work to target.

Communication and interpersonal skills
Careers in Finance require employees to work effectively with a variety of individuals, from technically expert consultants, through to the client with no prior financial knowledge. To do this, you will need to build strong working relationships, and communicate in a variety of ways.

Integrity
An understanding of client confidentiality, tact and discretion, as well as demonstrating personal integrity are important when dealing with sensitive information and gaining trust of clients and colleagues.

Numerical skills
A reasonable level of mental arithmetic capabilities is required for most roles. More technical roles e.g. Quantitative Analyst, will require higher level of mathematical ability.

Commercial awareness
Keeping up to date with key issues and trends in Banking and Finance will help you convincingly demonstrate your motivation and understanding of the industry, role and organisation you are applying for.

This commercial awareness is highly valued by employers, as they want graduates who not only understand how their business works, but the business world in which they operate. This knowledge will also allow you to show your motivation for the role and how your skills make you a suitable candidate. If you want to be a trader for example, which markets do you want to trade in and why?

How to gain relevant skills and experiences
There are a number of ways to build transferable skills while you are at university. You can:

- Join or create a relevant Queen Mary society (e.g. Banking and Finance Society or Trading, Investment and Finance Society).
- Start learning to code with resources like Free Code Camp (if interested in a technology-based role).
- Apply to Careers and Enterprise programmes such as QTaster or The Student Consultancy Project, which will allow you to start building soft skills, industry awareness and contacts.
• Apply to the Careers and Enterprise team’s QIncubator programme to develop a small business idea.
• Try out free investment simulators, such as Stock Market Game or Virtual Trader.
• Undertake part-time or voluntary work.

Do Your Research
Develop an understanding of which industry you would like to work in. Research the opportunities available with different employers and work out which type of role you would enjoy. When you have chosen a role to apply for, do some research around the company to really understand their culture, objectives and business challenges. Look beyond their website and read articles, publications, blogs and social media posts, and refer to your research when writing your cover letter or application answers (this will demonstrate your motivation and interest)!

Check Your CV
Make sure to include evidence of transferable skills such as problem solving and communication (e.g. from part-time work or societies). Demonstrate that you are continually learning by mentioning courses or new languages you are undertaking. Ensure your CV is tailored for each different job application, and use the employer’s key words about the skills they are looking for when describing your experiences.

Practice Tests
Many employers use online psychometric tests as part of their selection process. Your CV may not even be reviewed until you have successfully passed this stage. These can include numerical reasoning, verbal reasoning, and situational and critical judgement tests. If the role you are applying for is highly technical, you may also be asked to complete tasks involving programmes like Excel, so make sure you brush up on your skills.

If you are asked to complete online psychometric tests, it’s a good idea to practise first. Sometimes the employer will provide you with practice test links, otherwise check out our practice test platforms on the Careers & Enterprise website.

Prepare for Interviews
You can set yourself up for success by preparing for interviews, whether they are online, over the phone or in person. You can prepare by:

• Referring back to the research you conducted before making the initial application. You may be asked questions around what’s happening in the industry, the key challenges facing the business or about your understanding of the role. Think about what sets the company apart from its competitors.
Think of examples of things you have done that you are proud of or worked hard on. These will be situations you can draw from when answering interview questions. Try and frame each scenario you’re talking about in a structured way, such as with the CAR model:

- **Context:** Explain the situation or challenge you were facing and provide some context for the interviewer.
- **Action:** Describe the actions you took to resolve the problem or to create new opportunities.
- **Result:** What was the outcome of your actions?

- Practice interview questions, either by finding questions online and practicing with a friend, or booking a practice interview with the careers service. You can also practise digital interviews if this is part of your application process.

- Prepare questions to ask the interviewer, as this will show your genuine interest. Questions around hours and salary should be saved for the offer conversation. Try and think of questions around the topics most important to you, such as the company culture, a typical day, or the main objectives for the team over the next few years.

**Impress at Assessment Centres**
Assessment centres involve an array of exercises including interviews, group work, presentations and written tests. The best way to prepare for an assessment centre is to sharpen your interview skills and to research and understand the role and firm you are applying for. If you have the opportunity to take part in a mock assessment centre, this could be really helpful in providing you some experience and feedback on your performance.

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**How can Careers and Enterprise help you?**

There are a number of ways Careers and Enterprise can help you build skills and prepare you for applying for opportunities.

**Appointments**
We have a range of one-to-one appointment types with expert careers consultants. These include Career Guidance appointments where you can talk about your options and ideas, Application Advice appointments where you can have an application or CV checked before submission and Practice Interview appointments where you can practise for an interview you are invited to.
**Events**
We hold a range of [careers events](#) throughout the year where you can learn more about an industry, network with employers and find out what people look for in a graduate.

**Programmes**
If you are looking to develop your skills, we have several [skill-building programmes](#) that you can apply to and complete alongside your studies.

**Online Resources**
Our bank of [online resources](#) is a great place to go for careers support. We have guides (such as this one), templates for things like CVs and applications, as well as tools that you can use to build or improve a CV ([QM CV Builder](#)), practice for a psychometric test ([JobTestPrep](#)) or practice for a video interview ([Interview Stream](#)).

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**Make the most of work experience opportunities**

1. Discuss your expectations with the employer at the start, so you have the same understanding of what the experience will involve.

2. Always be polite, motivated and interested. Work experience can involve boring tasks, but being flexible, helpful and willing to get involved will make a good impression.

3. Be inquisitive and learn everything you can about the way the organisation works. How do they hire? What key skills are they looking for? What are the main issues affecting the organisation at the moment?

4. Talk to people who work at the organisation and find out what they do and how they got there. You might uncover job roles and employers that are new to you as well as pick up some helpful tips. Keeping in touch with people you meet can be a great way of finding out about future opportunities.

5. Ask for feedback at the end of the placement to identify your strengths and the skills you need to develop further.

For more information or where you can develop your skills and experiences, see the [Resources section](#).
Finding Opportunities

Understand Key Timings
Employers within the Banking and Finance sector generally take the view that applying early demonstrates motivation, organisation and forward planning. Applications are reviewed before the advertised deadline dates, and roles are usually closed as soon as the employer has enough good quality candidates, so applying early will provide an advantage!

First Year
Start researching autumn or spring insight weeks and first-year summer internships. These will open for applications around September or October (but for some investment banks as early as July/August), so starting early is ideal.

Second Year
Explore second-year internships or industrial placements over the summer – many of them will open for applications in August and close before Christmas. Research graduate programmes so that you are ready to start applying in your third/final year.

Third/Final Year
Be ready to start applying for opportunities by September of your final year, because this is when the largest employers will begin to promote their positions. If you are applying for investment banks, do make sure to stay open minded and flexible and apply to a broad range of opportunities. Many of the investment banks hire their interns from the previous year onto the graduate schemes and do not have many places left on their schemes. So even with the best applications, this can be tricky and we advise that you diversify your job search. (If you have participated in an internship already, you may even have a job offer secured by this point!)

What is the difference between graduate programmes and graduate jobs?
Graduate programmes (or schemes) are structured programmes with dedicated training sessions and on-the-job experience. They can sometimes include professional qualifications or certifications. Common traits include:

• A set duration (e.g. 1-3 years) that may or may not lead to a permanent job at the end.
• Rotations through different roles and departments within the company.
• A long application process, with applications often opening up to a year before you are due to start. The process is often very competitive, and includes multiple stages.

Graduate or entry level jobs have a much looser definition. You would be expected to start the job straight away, and learn as you go from peers and managers. Most graduates enter the job market this way.
Common traits include:
• Relatively short recruitment windows, with applications tending to open 1-3 months before the anticipated start date. Some students wait until after they graduate to apply for these.
• More variation in both the size of the organisation, and the variety of roles being offered.
• Offering either permanent or temporary contracts, which are usually less structured than a graduate programme.
• The job titles for both types of roles can be pretty similar and usually incorporate words such as ‘Junior’, ‘Trainee’ or ‘Graduate’.

Explore Work Experience Options
It’s important to make the most of any work experience opportunities you obtain. It may involve more mundane or boring tasks than expected, but displaying your enthusiasm and willingness to help out could lead to a good reference or even a permanent role. Use the opportunity to learn as much as you can from colleagues, ask questions and develop new technical or soft skills.

Search for work experience and part-time opportunities on QM Careers Hub. It’s common for work experience opportunities not to be advertised, so emailing the recruitment team or a named contact within an organisation can be an effective approach to finding a role.

Build Your Network
LinkedIn is a crucial tool for job-hunting and for maintaining connections throughout your career. Update your profile regularly, highlighting your accomplishments, particularly your technical skills. Ask for recommendations from people you have worked with previously, and request connections with people you already know. Make sure to connect with the Queen Mary Alumni LinkedIn page to connect with Queen Mary alumni. Take a look at our Networking resources to find out more.

Check out our Events page for opportunities to hear from and network with employers at workshops and fairs. This will help you to gain insights about the companies that you are interested in and develop knowledge beyond their websites.
Getting Industry Ready

Important reading for sector knowledge

**Investment Banking**
- Mergers and Inquisitions
- Bright Network
- Investopedia

**Retail Banking**
- Target Jobs

**Accountancy**
- Accountancy Careers

**Insurance**
- Lloyds

**General Commercial Awareness**
- The Economist
- Financial Times
- Finimize
- QM Jobs Blog
- icould

**Institutes & Professional Bodies**
- Chartered Financial Analyst (CFA)
- Chartered Insurance Institute (CII)
- Chartered Institute of Management Accountants (CIMA)
- Institute of Chartered Accountants in England and Wales (ICAEW)
- Personal Investment Management and Financial Advice Association (PIMFA)
- Investment Management Association (IA)
- Chartered Institute for Securities & Investment (CISI)
Finding Opportunities

Jobs Boards

Here are some jobs boards for you to take a look at when searching for opportunities. Remember many organisations will post their jobs directly to their own website or social media platforms, so make sure that you are also looking there.

QM Careers Hub
The Careers & Enterprise job board with roles across all industries.

Prospects
Popular graduate job board with roles across all industries.

RateMyPlacement
Internship & work experience job board.

TargetJobs
Careers advice and jobs across all sectors.

Indeed
General job board.

Efinancialcareers
Jobs within finance, banking, accounting, and technology.

City Jobs
City-based finance job board.

Accountancy Age
News, events and jobs within the accountancy industry.