




Direct Enhanced Services 2020/2021

What will we cover?

- ▶ Structured Medications Reviews and Optimisation
 - ▶ Enhanced Health in Care Homes
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Structured medication review and medicine optimisation

- ▶ Patient's in care/nursing homes
 - ▶ Patient's with complex and problematic polypharmacy, specifically those on 10 or more meds
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▶ On medications associated with medication errors:

<https://www.nhsbsa.nhs.uk/sites/default/files/2019-08/Medication%20Safety%20-%20Indicators%20Specification%20%28Aug19%29.pdf>


- Gastro-intestinal (GI) Bleeds
- Acute Kidney Injury
- Pain
- Fractures
- Respiratory
- Anticholinergic Burden (ACB)

- ▶ Patient's with severe frailty (eFI score >0.36) who are isolated or housebound or have had a recent hospital admission or a fall
 - ▶ Patient's using potentially addictive pain management medication
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Check that:

- ▶ Medication is appropriate for the patient's needs
 - ▶ Medication is effective
 - ▶ Medication is a cost effective choice
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Consider:

- ▶ Drug interactions
 - ▶ Side effects
 - ▶ Compliance
 - ▶ Over-the-counter and complementary medicines
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- ▶ Lifestyle
 - ▶ Unmet needs
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Support Searches

WIP

- 🔍 Acute Kidney Injury
 - 🔍 On NSAIDs or RAS and prescribed a Diuretic (6mths)
- 🔍 Emergency Admission with Constipation
 - 🔍 Prescribed Opioid and not a laxative (6mths)
- 🔍 Emergency Admission with Fall or Fracture prescribed Z-Drug or Benzodi...
- 🔍 Emergency Admission with Pain
 - 🔍 Prescribed Opioid and Benzodiazepine, Z-drug, pregabalin or gabapen...
- 🔍 High risk of GI Bleed (on anticoag, antiplatelet or gastric issues)
 - 🔍 On NSAIDs (6mths)
- 🔍 Lives in a Nursing/Care/Residential Home
- 🔍 Pts with 10 or more medication courses issued in past year

Drug Compliance

Drug Compliance

Comments re: Compliance

Medication not taken?

Medication Monitoring

Inappropriate medication stopped

14-Sep-2020



Text

Optimisation of drug dosage

Text

Drug monitoring done

Text

Medication Reconciliation

Text

On four or more medications

STOMP (Stopping Over-Medication of People with Learning Disability, Autism or Both) medication review

Text

[STOPP-START tool](#)

Medication Review

Medication Review

Polypharmacy Medication Review

Text

Resources


[Medicine Management in Care Home Pathway](#)

[Medicines Management in Care Homes NICE QS85](#)

[British Geriatric Society: Medication Review](#)


Enhanced Health in Care Homes


- ▶ PCN's to agree which care homes they are responsible for.
- ▶ Care home residents should have a named clinical team
- ▶ £120 per bed per year (pro rata for 1st year to £60.00)


- ▶ Deliver weekly, in person, home rounds led by a suitable clinician
 - ▶ Co-ordinate delivery of personalised care and support plan
 - ▶ Identify opportunities for training and shared learning.
 - ▶ Efficient transfer of clinical care between care homes and hospices/hospitals
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- ▶ Establish clear referral routes and information sharing between care homes, PCNs, out of hours providers and the full range of community services.

Ward Rounds

- ▶ Personalised Care and Support Plan
 - ▶ Structured Medication Review
 - ▶ Hydration and Nutrition Support
 - ▶ Oral Health
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- ▶ Contenance Promotion and Management
 - ▶ Flu Prevention and Management
 - ▶ Leg and Foot Ulcers
 - ▶ Falls Prevention
 - ▶ Palliative and End Of Life Care
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- ▶ Mental Health Care
 - ▶ Dementia Care
 - ▶ Avoiding Emergency Admissions
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Support Searches

WIP

- 🔍 Lives in a Residential Home
 - 🔍 Care Plan Agreed
 - 🔍 Care Plan Declined
 - 🔍 CMC Care Plan Documented
 - 🔍 Confirmed COVID-19 Infection
 - 🔍 Excluded for COVID-19 Infection
 - 🔍 Exposure to COVID-19 Infection
 - 🔍 High Risk of Developing COVID-19 Infection
 - 🔍 Multidisciplinary Review
 - 🔍 Suspected COVID-19 Infection
 - 🔍 Tested for COVID-19 Infection
 - 🔍 Ward Round Review
 - 🔍 Emergency Visit Attendance
 - 🔍 A&E Attendance Avoided
 - 🔍 Patient's Condition Deteriorated
 - 🔍 Patient's Condition Improved
 - 🔍 Patient's Condition Unchanged

Nursing Home **Indicates KPI's *Indicates QOF

CEG

Clinical Effectiveness Group

[Click for CEG Website](#)

Deprivation of Liberty Given

Consultation

Consultation Type

Residential Status

Residential Status

Ward Round Review

**Seen in Nursing/Residential/Care Home

Text

**Please check the patient's medication and use the Medication Review Page.

Patient's Condition

Text

Care home assessment required

Text


Care Plan agreed/declined


Text

Multidisciplinary review

Text

Assessments / Monitoring

- ▶ Rate of emergency admissions
 - ▶ Urgent care attendances
 - ▶ Number of patients with a personalised care and support plan
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- ▶ Number of patients who receive an appointment as part of the weekly care home round
 - ▶ Number and proportion of patients who receive a structured medication review
 - ▶ Patients who have received a delirium risk assessment
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Any Questions?

