



CEG Fact File: NEL Supplementary Care Home Service, 2021/2022

Contracts

There are two active contracts for Care Homes:

1. **Enhanced Health in Care Homes DES** – equally applies to homes for people with learning disabilities or mental health needs and care homes for older people.
2. **NEL Supplementary Care Home Service** – applies to nursing homes and care homes for older people. Along with this scheme there are PCN DES IIF Care Home indicators which are partly suspended until April 2022.

Definition of a Care Home

A 'care home' is defined for contract purposes as a Care Quality Commission (CQC)-registered care home service (this includes nursing and residential).

For the NEL Supplementary Care Home Service, practices need to report a number of KPIs:

- **Maintain a care home register**
- **Patients have a Comprehensive Geriatric Assessment (CGA) / Personal Care and Support Plan (PCSP) recorded**, unless they are an End of Life Care patient who dies within a week of admission – 100%
- **Quarterly reviews** – Average of 3.5 ward round reviews across all patients in care home per year
- **Annual Structured Medication Review** – 100%
- **CMC Urgent Care Plan agreed or declined** – 100%
- **Flu vaccination**, annually – 75%
- **Pneumococcal vaccination**, ever – 75%

For the following three indicators the CCG will provide a template and practices will be required to provide a report to the commissioners

- Annual residents and/or relatives survey
- Annual survey of MDT members
- Quality improvement

Further information on the Enhanced Health in Care Homes DES

Please see: [The Framework for Enhanced Health in Care Homes](#) (PDF via NHS website)

CEG Resources

- Use the CEG template to record all activity: **(RP) Care Home Template NEL CEG** - This covers both the DES and the Supplementary Service.
- Use our Care Home suite of searches to find out how you are doing with KPIs.
- Check out the quarterly dashboard on our website.

Please contact your locality facilitator if you need help with any of our products.

