Terms & Conditions
for using the Queen Mary libraries

What is available?

- Alumni can gain access to the libraries at any time of the year, for reference purposes only, i.e. you can access to a wide range of printed materials and learning resources on open shelves but have no borrowing rights
- Alumni can browse the library’s collections via the Library catalogue on dedicated PC terminals; however access to e-resources, e-journals and other online materials are restricted to current staff and students only, as a result of publisher licence agreements
- Assistance is available from the Library staff, please ask at the welcome desk or help zone should you need help in finding information
- Library resources and access to them are subject to availability - current students and staff will always enjoy priority access when using any of the resources and spaces, especially during peak times, such as exam periods
- For more information about using the libraries, please visit http://www.library.qmul.ac.uk/visitors

What is not available?

- There is no access to printing facilities in the libraries for alumni, however photocopying cards are available from the welcome desk or help zone on request. Printing facilities are available in the Copyshop - please visit their website for opening hours and for current rates of printing
- There is no access to the Queen Mary Wi-Fi network for alumni, but if you are a member of another institution, you may be able to use the Eduroam service. Eduroam is a service that allows users of different institutions to gain wireless access at any other organisation taking part in the scheme by using the username and password issued by their home institution. More information is available on the IT Services Eduroam page

What is expected of you?

- Respect other users in silent study areas and all other areas of the libraries
- All users of the libraries, including alumni, must adhere to the Library Regulations - in the event of inappropriate behaviour and/or breaching any of the rules and regulations, the Library reserves the right to withdraw the Alumni Extra Card at any time with immediate effect and without notification

Other

- The Alumni Extra Card is non-transferrable and does not have an expiry date
- The benefits of the Alumni Extra Card may change from time to time – please keep an eye on our website for the latest offers that are available for Alumni Extra Card holders
- The Alumni Extra Card remains the property of the Development and Alumni Directorate at Queen Mary University of London, and we reserve the right to withdraw the card and to change the above Terms & Conditions at any time with immediate effect and without notification