

Malta Terms & Conditions 2021-22

Contents

Malta Terms & Conditions	1
Scope	2
General	2
Your rights under this agreement	2
Your right to cancel	2
How to cancel your agreement	2
Your programme	3
Our admissions policy	4
Complaints and appeals in relation to an admission decision	4
Our tuition fees	4
What your university fee covers and additional programme costs	5
Immigration compliance: student visas	5



Scope

This document is relevant to students admitted to the Medicine (MBBS) Malta programme.

General

When you accept an offer of a place at Queen Mary University of London (hereinafter 'Queen Mary'), you are also agreeing to comply with <u>our rules and regulations</u>. These cover, among other things, payment of fees, attendance at classes, submission of work, attendance at examinations, student discipline, complaints procedures, and freedom of speech and equal opportunities policies. There are specific regulations relating to professional capability and fitness to practise. Please read our rules and regulations before you accept your offer of a place to ensure that you understand the commitment you are making. Please also be aware that we update our rules and regulations on a regular basis, normally at the start of every academic year. We will tell you about any significant changes when they come into effect.

If you have any questions about our rules and regulations, please contact the Malta Student Office.

Your rights under this agreement

Queen Mary is bound by the terms of the Further and Higher Education (Licensing, Accreditation and Quality Assurance) Regulations. As such, you have rights under the terms of these regulations. These rights are set out in this agreement and include the right to obtain assessment results upon completion of all the necessary assessment requirements of the programme or parts thereof.

Your right to cancel

Once we have offered you a place on a relevant programme of study, setting out any conditions associated with the offer, and you have accepted it, you have entered into a legally binding agreement with Queen Mary. If you want to withdraw from this agreement and cancel your acceptance of an offer, you must notify us within 14 days of the date that you accepted the offer. This means 14 days from the date when you accepted your offer in your online portal.

How to cancel your agreement

You must let us know in writing of your decision to cancel the acceptance of your offer. Once you have done this, your offer of a place on the programme will be withdrawn.

The easiest way to contact us is by email at: <u>qmul-malta@qmul.ac.uk</u> Please include: your full name, Queen Mary applicant ID number, programme applied for, and your date of birth.



Alternatively, you can write to us: Barts and The London School of Medicine and Dentistry Garrod Building Turner Street Whitechapel London, E1 2AD UK

The refund provisions made by Queen Mary under the terms of this agreement are compatible with consumer protection law and this agreement does not affect your right to take further action under the Consumer Affairs Act (CAP 378).

Your programme

We will aim to deliver your programme so that it closely matches the way in which it has been described to you by Queen Mary, especially at the point that you accept your offer. However, it is important to understand that there are circumstances in which we may subsequently change aspects of your programme. Our programmes are delivered within a dynamic, academic community by staff who are actively engaged in research. In this context, we might make changes so that our students can learn from the latest academic research. We also value student feedback and provide regular opportunities for our students to comment on the content of their programme. We may therefore alter your programme in response to this dialogue with current students.

Other circumstances which can lead to changes include:

- staff changes, which can lead to new modules being offered, modules being withdrawn, or a change to who teaches the programme;
- changes made in response to new requirements from external professional or statutory bodies;
- changes in the external environment which may require modifications to the way a programme is delivered; or
- changes to the way in which universities are funded, which might lead to changes in the availability of some student services, for example.

Once we have made you an offer of a place on a programme, we will only suspend or withdraw that programme in exceptional circumstances. These could include, for example, the departure of a key member of academic staff or unexpected circumstances that render essential teaching facilities unavailable. We may also suspend a programme where the demand from applicants makes it unviable to run. If we have to suspend or withdraw a programme for any reason, we will tell you at the earliest opportunity and make every effort to offer a suitable alternative.

For up-to-date descriptions of your programme, visit Queen Mary Malta



Our admissions policy

You can download the <u>Admissions Policy</u>, which includes specific provisions for the admission of students who will be under the age of 18 when they join Queen Mary.

Complaints and appeals in relation to an admission decision

We welcome your feedback and comments on our admissions service. If you are unhappy about an admission decision, we encourage you to request an explanation or feedback, with a view to resolving the matter informally. You can make a formal appeal or complaint, if efforts to resolve the matter informally are unsuccessful, using the <u>Admissions Appeals and Complaints Policy</u>.

Our tuition fees

We aim to publish programme fees no later than 12 months before they come into effect in order to support our applicants with their financial planning. Our university fees are published in our <u>course</u> <u>finder</u>. We review tuition fees annually. If your studies extend over more than one academic year, you should expect the tuition fee to increase from one year to the next. We aim to publish the rate of increase no later than 12 months before it will come into effect.

Following your firm acceptance of your conditional offer, you will be required to pay the tuition fee deposit of 2000 Euro. We will inform you of the date by which the deposit should be paid and the date by which the remainder of the fees shall also be due. The deposit is required to secure your place and will be deducted from your tuition fees for the first year of study. The deposit payment will normally be refunded only in the following circumstances:

- If you fail to meet the conditions of your offer and are unable to secure a place;
- If you fail to secure any required immigration permission to study in Malta;
- If you provide documentary evidence of exceptional circumstances that mean you are unable to take up your place, such as a bereavement or serious illness in your close family.

Rules relating to the payment of tuition fees and deposits are set out in our <u>tuition fee regulations</u>. We encourage all applicants and students to print a copy of the current tuition fee regulations for their records.

There is a standard tuition fee for all students admitted to the MBBS (Malta) programme, regardless of your fee status. We are, however, required to record your fee status accurately to determine whether you are a 'home' or 'overseas' student for fee status purposes. We will normally assess this on the basis of the information contained in your application. If this is not possible, we will ask you to complete a Fee Status Assessment Questionnaire.



What your university fee covers and additional programme costs

University fees cover the cost of teaching, provision of facilities and your membership of the Students' Union. In addition to these fees, you are expected to cover other costs related to your study.

These costs include:

Recommended equipment

These include computers and basic personal protective equipment to support individual study (eg laptop, laboratory coats).

Books

The Gozo Campus Library holds all core texts, and the majority of journal articles are also available for free electronically through the library. However, you are advised to buy core textbooks or other publications. Please e-mail <u>gmul-malta@qmul.ac.uk</u> if you require an estimate of these costs.

Additional costs for clinical placements

Students should not experience any extraordinary costs in relation to clinical placements. Students are expected to pay for their living costs excluding accommodation. However, the costs associated with accommodation and travel from Gozo to Malta will be met by the University.

General living expenses

Throughout your studies at Queen Mary you will need to cover the cost of your general living expenses, such as the cost of your accommodation, food etc. Our <u>Advice and Counselling Service</u> can offer you advice on planning a budget and managing your money.

Immigration compliance: student visas

Students who are not nationals of countries in the European Economic Area (EEA) may be required to obtain a visa to enter Malta in order to study at Queen Mary. We make every effort to ensure that we only make offers to study at Queen Mary to students who we expect to be eligible for a student visa. However, we reserve the right to withdraw an offer of study where information becomes available to indicate that a student will not be in a position to obtain the appropriate student visa.

In keeping with the Academic Regulations for Queen Mary, all students registered for the MBBS (Malta) must provide documentary evidence of their immigration status which confirms their right to study in Malta for the duration of their course. Any changes to immigration permission must be notified immediately to Queen Mary and supported with official documentation (changes include those that mean students no longer require visas). 'Queen Mary' here refers specifically to Academic Registry, the Research Degrees Office or the Student Office at Whitechapel; it is not sufficient for a student to inform their school or institute only. Students are not required to inform QMUL of changes that result from a decision taken by the institution, such as deregistration. Any student who fails to comply with these requirements shall have their registration and enrolment terminated, and cease to be a student.