

Print services

Printers are available in all Student Teaching Service labs and Libraries. Library devices can also photocopy and scan.

To print, direct your job to the black and white or colour print queue. You then have 24 hours to visit a printer that is convenient for you, swipe your College ID card and select which jobs you would like to collect. If you have forgotten your ID card, you can enter your username and password at the device.

To print from your laptop device, you will first need to download the wireless installer package.

QM iPay account

- printing, photocopying and Library fines are all paid for using your QM iPay account, which is linked to your College ID card
- new students receive a complimentary £4 of credit
- returning students ITS print account balances will automatically be transferred to their iPay account
- you can also top up your account using the cash kiosks located in each of the Libraries

▶ For information, to access your QM iPay account, or to download the wireless installer package visit: www.stu.qmul.ac.uk/printing

Costs

Scan services are free but charges for print and copy apply as follows:

	A4 – per side	A3 – per side
Black and white	4p	8p
Colour	20p	40p

All printers will print double-sided unless you change the settings.

Useful information

Accessing PCs

An extensive network of PCs is made available for student use in several rooms on each of the College campuses. Check Wi-Fi hotspots and live PC availability: <http://availability.stu.qmul.ac.uk>

Connecting to the network

You can access the Internet around the College by either signing in to one of the PCs available in various locations on all campuses, by connecting your computer to one of the network points in halls of residence, or via our Wi-Fi network:

eduroam

This is the preferred method for Wi-Fi access. It's secure and shouldn't require you to log in each time you want to access the Internet. It is also accessible at other participating institutions. Follow the set up instructions: <http://qm-web.its.qmul.ac.uk/connectPC.shtml>

IT Helpdesk

For help with any IT related queries such as setting up your account, Wi-Fi or email, get in touch with the IT Helpdesk:

Visit: Room W209, Floor 2,
Queens' Building, Mile End
Weekdays: 8:30-17:30
Tel: 020 7882 8888
email: its-helpdesk@qmul.ac.uk

This guide has been produced by
Marketing and Communications
for IT Services – Pub9851

If you need this leaflet in an alternative format
eg braille or large font, please contact
its-communications@qmul.ac.uk

New IT services for Queen Mary students



We are investing in new IT services to enhance and personalise your experience at Queen Mary – enabling you to learn when and where you want.



IT Services

Transforming your
learning experience

Email

The College is introducing Microsoft Office 365 for email and calendaring. This web-based service is available to all new students starting in September 2012.

What you get:

- access from mobile devices
- more storage with 25GB for each user
- available whenever you are online

Existing QM students are being moved to Office 365 for the 2012 academic year.

Even if you have another email address for personal use, it is important that you access your Queen Mary email account frequently as all official messages from the College will be sent to you there.

► For more information and to access your email visit: www.qmul.ac.uk/mail

QMplus

QMplus is our new online learning environment, which replaces Blackboard for the majority of students this year.

It is built for you and contains a wealth of resources and activities that you are likely to use to support your studies. QMplus has a lot of great features such as:

- online discussion groups
- assignment submission and feedback
- lecture slides and handouts
- module information and announcements
- library resources

Not all lecturers use QMplus. If your lecturer does, QMplus is likely to play an important role in your learning at Queen Mary and you should try to login each day to ensure you don't miss out on anything.

► To access QMplus, visit: <http://qmplus.qmul.ac.uk>

What about Blackboard?

Blackboard is the old online learning environment. Courses within Undergraduate Medicine (MBBS) in the Barts and The London School of Medicine and Dentistry will still be using Blackboard during the 2012/13 academic year. If you are studying on the MBBS programme, then you should log into Blackboard at: www.elearning.qmul.ac.uk

Q-Review

Q-Review is a service that records live lectures and teaching materials.

Presenters can choose to record their lectures and make them available in QMplus and Blackboard – so you should be able to watch them anytime, anywhere on any device.

We have just expanded and updated the service and it is now installed in 44 key lecture theatres around QM campuses, which means more recordings for students.

What does Q-Review mean for you?

- watch lectures again in your own time
- make more thorough notes by pausing and playing the recordings
- catch up on any missed lectures
- refresh your memory during exam time

See an example recording by using a barcode scanner on your phone:

► Find out more at: www.learninginstitute.qmul.ac.uk/elearning/services/q-review



IT Services

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