



Dwayne Smith – Peer Consultant-Lived Experience Practitioner & Co-Production Advisor

Dwayne Smith champions patient advocacy in mental health, leveraging his lived experience to enhance service quality across NHSE and private sectors. Engaged in co-production and strategic leadership, Dwayne ensures service user voices drive policy and practice, from CAMHS to adult care. His focus on inclusivity and collaboration underpins his commitment to empowering service users and shaping empathetic, effective mental health services.



Iris Benson MBE – Trauma Lived Experience Consultant Practitioner

Iris Benson MBE HSJ Patient Leader, serving at Mersey Care NHS FT, is a distinguished advocate in healthcare, emphasising quality improvement through lived experiences. Her roles include Lived Experience Advanced Practitioner, PSS Trainer, university lecturer, and public speaker. Iris is deeply committed to inspiring change and hope in healthcare, leveraging her journey marked by challenges and learning. As a Trustee for BILD/ACT, she champions listening to diverse voices and learning collaboratively. Iris believes everyone has unique gifts to contribute to patient care, advocating for support and understanding in a united approach to healthcare and recognising the importance of every individual's role.